# i-ALERT®2 Application Guide

## Table of Contents

**Introduction** ................................................................. 3  
  How i-ALERT2 monitor augments a condition monitoring program ........................................ 4  

**Reliability** ........................................................................ 5  
  Reliability Overview .......................................................... 5  
  Introduction to condition monitoring ........................................... 6  

**System Overview** ............................................................. 8  
  Device technology background .................................................. 8  

**Application Best Practices** ................................................. 10  
  Choosing the correct measures and assets ........................................ 10  
  Machine selection criteria .......................................................... 11  
  Where to start? ........................................................................ 12  
  Condition monitoring measures .................................................. 13  

**Installation Best Practices** .................................................. 15  
  Mounting locations ................................................................ 15  
  Mounting methods .................................................................. 18  

**Commissioning** ................................................................. 18  
  Activate the i-ALERT2 Equipment Health Monitor .......................................................... 18  
  Resetting the i-ALERT2 ................................................................ 18  
  i-ALERT2 Equipment Health Monitor routine operation ....................................................... 19  
  i-ALERT2 Equipment Health Monitor troubleshooting ......................................................... 19  

**i-ALERT2 Mobile App Operation** .......................................... 20  
  Installing the App................................................................... 20  
  Connecting to the i-ALERT2 devices .................................................. 20  
  Sensor Registration ................................................................ 21  
  Dashboard ................................................................................ 33  
  Trending .................................................................................. 33  
  Advanced tools ........................................................................ 36  
  Equipment information ............................................................... 37  
  Report generator ...................................................................... 40  
  Routes ...................................................................................... 41  
  Help / FAQ .............................................................................. 44  
  Service locator .......................................................................... 44  
  User setting .............................................................................. 45  

**Technical references** ......................................................... 46  
**Sensor Versions** ................................................................. 46  
**i-ALERT 2 V3** .................................................................... 47
Introduction

This guide is designed to assist reliability practitioners in optimizing the performance of their rotating equipment assets using modern condition monitoring technologies.

Traditional condition monitoring techniques and budget constraints force practitioners to make difficult choices as to which pieces of equipment they can focus on while relegating many of the less critical assets to a suboptimal time based maintenance regime or a “fix it when it breaks” mentality. Even in those plants that do perform periodic predictive maintenance (PdM) inspections, the frequency or time between inspections is a month or more, sometimes up to a year. Many failure mechanisms can develop and progress into catastrophic failure well before the next inspection, rendering the PdM program ineffectual for “balance of plant” equipment.

Using the latest Micro-Electromechanical Sensors (MEMS) and Bluetooth® wireless communications technologies ITT has created a tool that better fits the needs of reliability practitioners.

Continuous monitoring of machinery health is an ideal solution to prevent unplanned downtime, but has historically come with a big price tag that couldn’t be justified except on the most critical assets. Using the latest Micro-Electromechanical Sensors (MEMS) and Bluetooth® wireless communications technologies ITT has created a tool to better fit the needs of reliability practitioners. The i-ALERT2 Equipment Health Monitor is a low cost alternative that continuously trends key machinery health parameters including overall vibration and temperature and allows users to access that trend data during routine inspections. Leveraging new technology allows the i-ALERT2 condition monitor to offer improved utility and reduced cost compared to a typical “walk-around” monthly vibration program.
How i-ALERT2 Monitor Augments a Condition Monitoring Program

Improved Program Effectiveness

• Continuous data collection allows for diagnosis of transient and process related problems which are traditionally very hard if not impossible to spot with monthly or quarterly data collection cycles. Especially effective for batch process equipment.

• Traditional monthly walk around monitoring with a portable data collector requires at least 2 months to generate 2 points or a “trend” upon which a baseline condition can be established. In 2 months, the i-ALERT2 monitor can measure and store 720 points, giving the PdM practitioner a superior level of confidence and understanding of the equipment’s behavior.

• Changes in machine state automatically trigger the device to capture spectral and time waveform data. The ability to capture this diagnostic data in conjunction with the trend and timestamp information improves a reliability practitioner’s ability to troubleshoot process related problems.

• Trending enhances the traditional overall vibration dataset, yielding more accurate condition assessment than overall RMS vibration alone.

Improved Worker Safety

• No need to get close to dangerous rotating equipment hazards to collect the data.
Reliability Overview

Maintenance and Reliability (M&R) practices including condition monitoring are largely governed by the type of assets being maintained and the associated failure patterns of those assets. Numerous studies have been conducted in both the Industrial and Aeronautical / Military markets that show the relative frequency or “probability” of failure of equipment. This data is summarized in Figure 2. What should immediately become apparent is that very few failures are attributable to “wearing out” or what might be termed an “age-related” failure pattern.

The majority of industrial equipment will tend to have a failure probability distribution similar to that of Figure 3, where the risk of failure for equipment is highest upon startup, sometimes termed “infant mortality” and will decrease to some relatively constant probability of failure over time.

![Figure 3: Most common failure probability pattern for industrial equipment](image)

Knowing that most equipment will follow the failure pattern of Figure 3 should guide M&R practitioners to select condition monitoring equipment that can:

1. Quickly identify defects or problems when new equipment is started before they cause severe damage
2. Help establish confidence that a newly commissioned machine is operating within specific limits
3. Maximize the ability to detect randomly occurring failures after a successful startup.

The i-ALERT2 Equipment Health Monitor is designed to provide all of these functions while still maintaining cost effectiveness. Always consider the benefits a new condition monitoring technology will provide against these proven failure curves to ensure it will be effective. Implementing new technology just for the sake of saying you have the latest and greatest technology will lead to a lot of wasted money and effort.
Introduction to Condition Monitoring

CM and PdM tools available today are great enhancements to the traditional visual / audible Inspections and augment regular operators’ inspections. Whether performing a simple visual inspection or using the most sophisticated tools available the process is fundamentally the same. There are 4 Steps:

• NOTICE
  - We have to notice or detect that we have a problem with a piece of equipment.

• INVESTIGATE
  - Once detected, we can investigate and analyze the problem to determine the root cause.

• RESOLVE
  - After determining the root cause, we can correct the problem and, if possible, improve the machine by leaving it in a precise state.

• DOCUMENT
  - By documenting our results, we are able to verify that the problem has been solved and communicate our successes to others.

It is important to thoroughly understand each of these steps. Valuable time is often wasted when too much emphasis is placed on any one component.

Step 1. Notice: Detection of Problems

Since analysis of machine problems is a time consuming process and there are many machines in a typical plant, it is important NOT to try to analyze all machines. The first step in an effective condition monitoring program is to identify the problem machines. This is the purpose of the detection phase of the program. Measurements and machines are organized into a series of logical routes and data is collected on them in a routine manner. Route functionality is a cornerstone of the i-ALERT2 condition monitor’s value. One of the strengths of the i-ALERT2 monitor is the ability to broadcast the machine’s condition without having to wirelessly connect to it. The data collected is designed to indicate when a change has occurred or when a preset limit has been exceeded. After the data has been collected, it is reviewed and exceptions are noted and reported.

After identifying machines in need of further analysis using detection, the next step is to determine the root cause of the problem. This is achieved during the INVESTIGATE or ANALYSIS phase.
Step 2. Investigate: Analyze the Problem

The analysis phase involves gathering more detailed diagnostic data which can include process conditions, flows, pressures, FFT, TWF, Timestamps and Trend data. Performing such analysis is a time consuming process and should NOT be attempted on all machines, only the ones that have exceeded alarm limits.

If process data is available from the control system it should be overlaid with the vibration/temperature trends of the i-ALERT2 to help determine root cause. Often the root cause of a vibration problem is a process upset.

Step 3. Resolve: Correction & Improvement

After determining the root cause of the problem, it can be corrected. Cost effective corrective actions will depend on the machine in question and the findings of the failure analysis. In order to maximize the reliability of the machine in question, it is also advisable to improve the vibration levels on the machine to “precision state” levels after it has been repaired. This will extend the life of the machine.

Step 4. Document

After determining the root cause of the problem, correcting the problem and improving the machine, it is important to verify that the correction/improvement has occurred and document the findings. One mechanism for this verification is comparing the vibration levels after restarting the machine with those taken before shutdown and the original baseline data. Other common verification methods include:

- Measuring reduced energy consumption
- Capturing Infrared Thermography Images
- Oil analysis
- Confirming precision alignment
System Overview

Device Technology Background

Micro-Electro-Mechanical Systems, or MEMS, is a technology that is best defined as miniaturized mechanical and electromechanical elements that are made using the techniques of microfabrication. MEMS represent the next generation of sensing technology. One of the most prevalent uses for MEMS is the construction of miniaturized sensors that convert energy from one form to another, known as transducers. In the case of MEMS sensors, the device typically converts a measured mechanical signal into an electrical signal.

The latest generation of MEMS includes micro-sensors, micro-actuators and micro-electronics integrated onto a single microchip. This has resulted in the explosive development of smart products which integrate computing intelligence with sensing and control. Because MEMS devices are manufactured using batch fabrication techniques, similar to integrated circuits, high levels of reliability are being achieved at very low costs. The i-ALERT2 monitor leverages recent advancements in MEMS vibration transducers to achieve impressive performance at a minimum cost. The sensors’ data gathering capabilities are then mated to another leading technology known as Bluetooth Smart or Bluetooth Low Energy.

Bluetooth is a wireless signal protocol that was first developed in 1994 as a way for computers to communicate to other devices without cables. Bluetooth is an open standard that allows disparate devices to communicate using the same “language”. Over the last few decades the technology has been steadily improved to be able to transmit more data faster while simultaneously reducing the amount of power the wireless radios consumed. Bluetooth Smart allows tiny batteries to power wireless radios for years at a time without recharging and is one of the technologies enabling the rapid rise of the Industrial Internet of Things (IIOT). IIOT is a term that describes the reality of hundreds (or thousands) of smart devices communicating hordes of data to enable smarter, more efficient operations.

Many of the existing condition monitoring hardware manufacturers are aware of the potential for MEMS and Smart sensors however they are reluctant to offer this new technology due to the potential for cannibalization of their existing macro-scale sensor products. ITT is free from this commercial constraint and will continue to utilize the best and latest technology that allows our customers to optimize the reliability of their rotating equipment assets.

Device Overview

The i-ALERT2 Equipment Health Monitor is a compact, battery-operated monitoring device that continuously measures the vibration and temperature of a piece of rotating equipment. The i-ALERT2 Equipment Health Monitor uses blinking red LED and wireless notification to alert operators when the equipment exceeds vibration and temperature limits. This allows the operator to make changes to the process or the equipment before catastrophic failure occurs. The Equipment Health Monitor is also equipped with a single green LED to indicate when it is operational and has sufficient battery life.

The i-ALERT2 Equipment Health Monitor also contains a Bluetooth radio that communicates to certain Bluetooth 4.0 equipped devices through a mobile application. Data is shared between the i-ALERT2 Equipment Health Monitor, the mobile application, phone, and the data servers.
The i-ALERT2 Equipment Health Monitor will communicate sensor related data (such as vibration, temperature, runtime information, and device statistics) stored in the device to the mobile application. The mobile application will send commands to the device.

The Mobile application will back up device data as well as app usage information on the data servers. The data servers will send the mobile application equipment technical data. For full details about data storage and rights please review the Privacy Policy.

Alarm mode
The i-ALERT2 Equipment Health Monitor enters alarm mode when either vibration or temperature limits are exceeded over two consecutive readings within a 10 minute period. Alarm mode is indicated with 1 (one) red double flashing LED within 5 (five) second intervals.

### Table 1: Default Alarm Values

<table>
<thead>
<tr>
<th>Warning and Alarm Values Variable</th>
<th>Limit</th>
</tr>
</thead>
<tbody>
<tr>
<td>Temperature (default)</td>
<td>80°C (176°F)</td>
</tr>
<tr>
<td>Vibration Alarm (0.1-1.5 ips)</td>
<td>100% increase over the baseline level</td>
</tr>
<tr>
<td>Vibration Warning (0.1-1.5 ips)</td>
<td>75% increase over the baseline level</td>
</tr>
</tbody>
</table>

Vibration and Temperature Specifications

- X / Y Sensor Frequency Range 5 Hz to 1100 Hz
- Z Sensor Frequency Range 5 Hz to 700 Hz
- 15g Dynamic Range
- Spectral vibration measurements have a frequency bandwidth resolution of 1 Hz.
- Amplitude accuracy +/- 10%
- Diagnose machine faults with vibration tools Fast Fourier Transform & Time Waveform analysis
- Maximum temperature of 183°F

Trending Specifications

- Sensors and onboard memory tracks vibration, temperature, & run-time hours continuously
- Devices checks every five minutes & alarms if equipment is outside normal operating conditions
- Stores data once per hour & on alarm for 170 days
- Stores the weekly average, minimum & maximum up to 5 years
- Calculates and stores Kurtosis values

Hardware Specifications

- Rated for most industrial environment. IP68 water/dust resistant. Class 1 Division 1, ATEX Certified
- Intrinsically Safe with a 3 year battery life (use dependent).
- The following determines the “normal operating conditions” in which the 3 year battery life is determined:
  - Temperature: 18°C (65°F)
  - Dashboard connections (including trend download): Once per day
  - FFT and Time Waveform usage: One tri-axial request per 14 days
  - Operation time in Alarm: 25% of time
- Sync data via Bluetooth Smart enabled smartphones and tablets.
- Wireless Range Approximately 10m (33ft) to 30m (100ft)
Application Best Practices

Choosing the Correct Measures and Assets

Equipment Criticality
The initial step in building a predictive maintenance program is to identify which systems will be analyzed and prioritizing the order in which the analysis will take place. To get the most return on the time invested, the most logical place to start is with the equipment hierarchy that exists in the Computerized Maintenance Management System (CMMS). This is typically a breakdown of all existing equipment from Plant Level to Business Unit to Operating System to Equipment to Component and to Sub-component, where necessary.

For systems deemed critical, a full Reliability Centered Maintenance (RCM) analysis should be performed. One approach to determine criticality is to use tables similar to those below to assess consequence and probability.

![Figure 8: Example Asset Hierarchy for a CMMS](image)

Risk is defined as Probability x Consequence. So by multiplying the assigned values from each table a criticality number can be determined.

The value assigned for equipment will be based on the consequence of the failure of the equipment (called Severity) multiplied by the probability that the failure will occur (called Probability). The asset matrix (list of all assets that have had the business criticality determined) can then be sorted by priority. The equipment with the largest number as figured by Severity x Priority is the most business critical equipment.
Just as with every existing condition monitoring system, there are certain applications that best fit the technology being leveraged. The following tables and comments help illustrate the best fits for the i-ALERT2 condition monitoring system.

Some general limitations to keep in mind when selecting machinery are:

• The i-ALERT2 monitor is designed to measure casing vibration, so machines with sleeve/fluid-film bearings are inherently not going to be as good a fit due to attenuation of the shaft vibration via the fluid-film. Now that does not mean i-ALERT2 cannot be used for sleeve bearing machinery, only that the casing vibration measured will not reflect the true shaft vibration amplitudes.

• The upper and lower frequency cutoffs for the i-ALERT2 devices are 1100 Hz and 5 Hz respectively. Just as with any condition monitoring instrumentation, it is recommended that the machinery shaft speed and primary potential fault frequencies fall within this range. For diagnostic purposes, you want to be able to see more than just the shaft speed and ITT recommends a minimum frequency range of 10x the shaft speed, AKA the first order. This translates to an effective upper limit on shaft speeds of 6,000 RPM. It can be applied on higher speed machinery, but the upper frequency cut off will limit its usefulness in that application.

<table>
<thead>
<tr>
<th>Equipment Type</th>
<th>Good</th>
<th>Limited</th>
</tr>
</thead>
<tbody>
<tr>
<td>Centrifugal Pumps</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Positive Displacement Pumps</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Electric Motors</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Fans / Blowers</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Paper Machine Bearings</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Centrifugal Compressor</td>
<td></td>
<td>Low Speed Limitations</td>
</tr>
<tr>
<td>Reciprocating Compressors</td>
<td></td>
<td>Casing Temperature</td>
</tr>
<tr>
<td>Engines</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Steam Turbines</td>
<td></td>
<td>Casing Temperature</td>
</tr>
<tr>
<td>Gearbox / Reducers</td>
<td></td>
<td>Mesh Frequency</td>
</tr>
</tbody>
</table>

Table 3: Recommended machinery applications for i-ALERT2 (Note: Shaft Speeds must be greater than 300 RPM)
Where to Start?

1 Bad Actors.
Start with the "bad-actors" list. All plants track their worst performing assets to one degree or another. (High maintenance cost and effort, low availability, etc.) The reasons for the poor performance of these assets can be myriad but chances are that one of the reasons they are on the bad actors list is because not enough information is currently available to diagnose and correct the problems. Continuous monitoring of vibration and temperature combined with any available process control data can go a long way towards helping the proactive reliability engineer eliminate the sources of a bad actors poor performance.

2 Machinery that is dangerous or difficult to access for inspections.
We’ve all seen these poor pumps or motors in the darkened corner of the plant basement. Often leaking, corroded, and installed in poorly lit process areas. Regular inspection routes miss them as their hidden by piping or other equipment. Installing i-ALERT2 devices on these neglected machines helps give them a voice and allows them to communicate potential failures that otherwise would have gone undetected. The same is true of machinery with particularly hazardous operating environments. Collecting data on equipment installed on platforms or in pits can be difficult if not impossible while the equipment is running. Modern machinery guarding can also obscure typical measuring points, and removing it to take a vibration reading typically won’t be allowed. The i-ALERT2 wireless communication enables data collection at a safe proximity from the equipment hazards.

3 Equipment that doesn’t run often.
It is difficult and sometimes nearly impossible to try and collect data on a machine that only runs intermittently or at odd hours a hand-held data collector. Batch processes run at all hours of the day or night. Unless someone is assigned to be in front of the machine ready to collect data 24/7, it’s likely you won’t have a great deal of data to analyze should a problem arise.

4 Equipment that has no permanent machinery protection/monitoring system.
Critical assets are sometimes “protected” by permanently installed systems that have the ability to shut down the machinery if it exhibits signs of failure. However these systems are generally very expensive and cannot be applied to all assets in a plant. The low cost and ease of installation of the i-ALERT2 monitor make it a perfect device to bridge the gap between machinery protection systems and periodic inspections. In fact, the i-ALERT2 monitor can completely supplant the use of portable data collectors for monthly inspections. The exception report and alarm / trend information generated by the i-ALERT2 monitor will show a user which machines should be prioritized for further vibration analysis. If a machine generates an alarm or alert, the reliability practitioner can initiate a work order for the in house team or bring in a consultant to perform a diagnostic of the equipment using powerful multichannel vibration analyzers and other advanced instrumentation to investigate the root cause.

5 New or Recently Repaired Equipment.
As mentioned earlier in the user guide, the risk of equipment failure due to some defective component or faulty repairs is much more likely to manifest as a failure right at start-up. By installing i-ALERT2 devices on new equipment and recently repaired equipment being commissioned, start-up failures can be reduced, and faulty equipment can be diagnosed right away, protecting the plant from low quality equipment repairs or parts.
Condition Monitoring Measures

Implementing a condition monitoring technology requires the user to first understand the equipment failure modes and what physical parameters are responsive to changes in the equipment’s state. Since not one single device can hope to cover all possible machine configurations or physical measures we will instead offer recommendations for utilizing temperature and casing vibration to detect some of the most common failure modes.

**Temperature**
Monitoring and trending the Temperature of a bearing housing provides insight into many common problems with rotating machinery such as:

- Inadequate lubrication of rolling element bearings
- Damaged rolling element bearings
- Excessive loading of rolling element bearings
- Inadequate cooling flow from housing fins, jacketed cooling systems or cooling fans
- Excessive ambient or process fluid temperatures

**Vibration — RMS Velocity**
Monitoring and trending RMS velocity of a bearing housing provides an assessment of how much overall energy is contained in the machines vibration. This can be used to indicate changes to both process conditions and machinery health. RMS velocity increases can also corroborate a Temperature increase, which assists the reliability practitioner in narrowing down potential failure modes. RMS velocity is by far the most common vibration parameter utilized to gauge overall machine condition.

There are no “absolute” levels of vibration that can be used to indicate if a machine is good or bad. There are too many factors that influence of the overall vibration from one machine to the next. The chart below is provided to assist the user to establishing warning and alarm limits and is taken directly from the ISO 10816 standard. These limits can and should be modified based on the equipment’s actual vibration data and user’s experience.
VIBRATION SEVERITY PER ISO 10816

<table>
<thead>
<tr>
<th>Machine</th>
<th>Class I small machines</th>
<th>Class II medium machines</th>
<th>Class III large rigid foundation</th>
<th>Class IV large soft foundation</th>
</tr>
</thead>
<tbody>
<tr>
<td>in/s</td>
<td>mm/s</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>0.01</td>
<td>0.28</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>0.02</td>
<td>0.45</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>0.03</td>
<td>0.71</td>
<td>GOOD</td>
<td></td>
<td></td>
</tr>
<tr>
<td>0.04</td>
<td>1.12</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>0.07</td>
<td>1.80</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>0.11</td>
<td>2.80</td>
<td>Satisfactory</td>
<td></td>
<td></td>
</tr>
<tr>
<td>0.18</td>
<td>4.50</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>0.28</td>
<td>7.10</td>
<td>Unsatisfactory</td>
<td></td>
<td></td>
</tr>
<tr>
<td>0.44</td>
<td>11.2</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>0.70</td>
<td>18.0</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>0.71</td>
<td>28.0</td>
<td>Unacceptable</td>
<td></td>
<td></td>
</tr>
<tr>
<td>1.10</td>
<td>45.0</td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Table 4: Condition based on overall vibration velocity in RMS

Kurtosis
Monitoring of Kurtosis is a somewhat unique feature in condition monitoring equipment that separates the i-ALERT2 monitor from traditional overall vibration meters. Kurtosis is a mathematical function that indicates how “peaky” a data set is. It is related to Crest Factor which is another commonly used vibration parameter used to assess machine condition. Kurtosis will tend to increase in the event the machinery starts to experience increases in Impacting and is relatively insensitive to changes in speed or load. Impacting can come from many sources such as bearing faults, cavitation, or mechanical looseness. It is recommended that the user first establish baseline levels of Kurtosis and then adjust warning/alarm limits accordingly as some machinery will naturally have widely varying levels of Kurtosis in their vibration data sets. Kurtosis values around 3 are considered “Normal.”

Kurtosis is subject to the same limitations as Crest Factor when determining bearing failure progression. If there is no significant impacting such as with long shallow spalls in a bearings race or inadequate lubrication the Kurtosis measure will not change significantly.

Figure 10: Trend of Kurtosis
Mounting Locations

General Guidelines
In general the ideal place to mount the i-ALERT2 device is as close as possible to the machines bearings in a place where the LEDs can be easily observed. Since the primary function of the i-ALERT2 device is to monitor for changes in condition, it is not critical that the device be placed in the “load zone” of the bearing. Doing so may give a more accurate amplitude reading, but may obscure the LEDs which are used for local status indication.

In general, a standard machine train consisting of a driver and driven piece of equipment can be monitored by 2 i-ALERT2 devices. Up to 4 monitors can be installed per machine train, one at each bearing if necessary.

<table>
<thead>
<tr>
<th>Machine Type</th>
<th>Non-Drive End Bearing</th>
<th>Drive End Bearing</th>
<th>Drive End Bearing</th>
<th>Non-Drive End Bearing</th>
</tr>
</thead>
<tbody>
<tr>
<td>Driver</td>
<td>Optional</td>
<td>Recommended</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Driven Machine</td>
<td></td>
<td></td>
<td>Recommended</td>
<td>Optional</td>
</tr>
</tbody>
</table>

Figure 11: Recommended monitoring points

i-FRAME Pump
On any ITT Goulds Pumps that come equipped with the i-ALERT2 device, a slot will be machined in the bearing housing to mount the device within close proximity to both bearings. See figure 12.

End Suction Pump
On end-suction (overhung) style pumps where the thrust and radial bearings are contained within the same bearing housing, ITT Goulds Pumps recommends mounting the i-ALERT2 device centrally on the bearing housing in an area where the LEDs can easily be observed.

Figure 12: ITT Goulds Pumps 3196 i-FRAME contains mill slot for mounting the monitor

Figure 13: PD pump, side mounted to frame

Figure 14: Chemical Process pump, side mounted to bearing frame
Mounting Locations

**Horizontal Electric Motors**
Mount the i-ALERT2 monitor directly over the bearing housing on the drive-end bearing. A second monitor can be mounted over the non-drive end bearing if desired. Never mount a monitor on a fan cover!

**Between Bearings Pump**
On between bearings pumps, it is recommended to mount i-ALERT2 monitors to both bearing housings. If only one device is to be installed on a pump, then it should be installed on the bearing housing that contains the thrust bearing. Note, that this is not always the drive end bearing housing. Be sure to check the pumps cross sectional drawing to verify location of the thrust bearing.

Figure 15: Horizontal motor, mounted over drive end bearing housing

Figure 16: Close coupled motor, mounted over drive end bearing housing

Figure 17: Between Bearings Pump (BB3), mounted on each bearing housing

Figure 18: Double Suction, Horizontal Split case pump, mounted on thrust bearing housing
Vertical Electric Motors
The best mounting location for the i-ALERT2 device will depend on which class of vertical motor is being monitored. For vertical solid shaft motors with 2 rigid bearings, instrument the upper thrust bearing housing first since this is the primary bearing absorbing thrust loads. The lower bearing can also be instrumented if desired.

For vertical hollow shaft (VHS) motors it is recommended to mount the i-ALERT2 device adjacent to the thrust bearing at the top of the motor. Most VHS motors do not have lower bearings and therefore there is no need for a second monitor.

Vertical Pump
Vertical pumps can be instrumented with the i-ALERT2 device at the pump discharge head. See image below. Mount the device at the top of the discharge head where the LEDs are clearly visible.

Mixers
Mixer configurations can vary widely so ITT does not recommend any single best location. Use good engineering judgment and knowledge of the machine design to appropriately locate the monitor. Nearer to the bearings and sources of potential vibration energy is best.

Vacuum Pumps
ITT recommends monitoring the drive end bearing housing for vacuum pumps.

Figure 19: Vertical Electric Motor

Figure 20: Arrows show recommended mounting location for vertical pumps (On Discharge Head)

Figure 21: Vacuum Pump, side mounted to bearing housing
Mounting Methods / Commissioning / Reset the i-ALERT2

Mounting
There are four methods that can be used to mount the i-ALERT2 device to a machine. They are shown in the figure below. On new pumps and pumps repaired through ITT PRO Services, a slot will be milled into an appropriate location on the bearing housing and the device will be secured with a screw. Alternatively, a hole can be drilled and tapped and a small adapter plate can then be used to secure the device. Lastly, the device can be epoxied directly to the machine via the mounting plate. Make sure to use a good quality, rigid epoxy. Do not use RTV or Silicon to mount the device.

Epoxy
Screw: ¼-28 x 1.125in
Epoxy: application specific

Magnetic
Screw: ¼-28 x 1.125 in
Screw 2: ¼-28 x 0.75 in

Drill and Tap
Screw: ¼-28 x 1.5in
Tap: ¼-28 UNF x ¼in deep

Mill a Slot
Screw: ¼-28 x 1.125in
Slot: 2.25in x 1.6in W

Figure 22: Mounting Methods

Commissioning
Steps to activate the i-ALERT2 Equipment Health Monitor:

1. Remove sticker.
2. The i-ALERT2 device will look for light. Note: If in a dark environment use light source to activate.
3. When activated a sequence of flashing LEDs will start to indicate that the unit is powered on.
4. When sequence is completed the green LED will flash every 5 sec under normal operating conditions.

To Reset the i-ALERT2:

<table>
<thead>
<tr>
<th>Action</th>
<th>LED</th>
<th>Action performed if magnet is removed</th>
<th>System Action performed if magnet is removed</th>
</tr>
</thead>
<tbody>
<tr>
<td>Apply magnet over Bluetooth symbol for 1 second</td>
<td>Red LED active</td>
<td>Red LED active</td>
<td>Nothing</td>
</tr>
<tr>
<td>Magnet held in place for additional 2 seconds</td>
<td>Blue LED active</td>
<td>Red LED Flash: Bluetooth OFF Green LED Flash: Bluetooth ON</td>
<td>Bluetooth radio On/Off toggle</td>
</tr>
<tr>
<td>Magnet held in place for additional 4 seconds</td>
<td>LEDs cycle through all colors</td>
<td>All three LEDs will Flash and turn OFF</td>
<td>Unit RESETS when LEDs stop Flashing</td>
</tr>
</tbody>
</table>

Figure 23: Using a magnet to reset an i-ALERT2

Caution:
Always wear protective gloves. The equipment and the i-ALERT2 device can be hot.
Routine Operation / Troubleshooting

i-ALERT2 Equipment Health Monitor

Routine Operation

Measurement interval
The measurement interval for the condition monitor during normal and alarm operation is 5 minutes. When the monitor measures a reading beyond the specified temperature and vibration limits, the appropriate red LED flashes (after 2 consecutive readings). After the process or pump condition that causes the alarm is corrected, the condition monitor returns to normal mode after one normal-level measurement.

Alarm mode
The condition monitor’s alarm mode is activated after two consecutive readings. When the alarm mode is on, you should investigate the cause of the condition and make necessary corrections in a timely manner.

Magnetic device considerations
Be careful when you use magnetic devices in close proximity of the condition monitor, such as magnetic vibration-monitoring probes or dial indicators. These magnetic devices can accidentally activate or deactivate the condition monitor resulting in improper alarm levels or loss of monitoring.

Wireless Integration
A Bluetooth Low Energy Radio is utilized to communicate condition monitoring information to a mobile Smart device that the operator can easily view and react to.

i-ALERT2 Equipment Health Monitor Troubleshooting

<table>
<thead>
<tr>
<th>Symptom</th>
<th>Cause</th>
<th>Remedy</th>
</tr>
</thead>
<tbody>
<tr>
<td>There are no red, green, or blue flashing LED</td>
<td>The battery is dead.</td>
<td>Replace the equipment health monitor.</td>
</tr>
<tr>
<td></td>
<td>The unit is in sleep mode.</td>
<td>Activate the condition monitor using magnet.</td>
</tr>
<tr>
<td></td>
<td>The unit is malfunctioning.</td>
<td>Consult your ITT representative for a warranty replacement.</td>
</tr>
<tr>
<td>The red LED is flashing, but the temperature and vibration are at acceptable levels.</td>
<td>The baseline is too low.</td>
<td>Check the temperature and vibration levels and request new baseline. Or manually change alarm limits.</td>
</tr>
<tr>
<td></td>
<td>The unit is malfunctioning.</td>
<td>Consult your ITT representative for a warranty replacement.</td>
</tr>
</tbody>
</table>

If you are unable to resolve an issue with a sensor using this guide, please reach out to us by email or phone - we will be gladly assist:

email: support@i-alert.ai
phone: +1 315-568-7290
Installing the APP
To download the app to your mobile device you must navigate to the Apple App Store or Google Play application on your mobile device and search for “i-ALERT2”. The App icon should match the one shown below. Note that your device must be compliant with Bluetooth Smart/4.0 for the App to function properly.


Once you have downloaded and installed the app, you will need to register with a valid email address in order to log in. Many helpful videos are also available at; http://ittproservices.com/aftermarket-products/monitoring/i-ALERT2-condition-monitor/i-ALERT2-app-videos/.

To sign up using the Mobile App if you are a new user, choose “Sign Up”, and enter the information into the fields shown below.

Once the form is created you will receive a verification email. Please use this link to confirm your email address.

If you are already a valid user, use the “Sign In” link.
Sensor Registration

Overview
This section will cover:

- Associating (registering) a sensor to an account
- Configuring the sensor’s installation details
- Creating an asset
- Defining the asset’s location within a company

Getting Started
Unregistered sensors can be identified on “Scan for Devices” screen by symbol to the right side of the sensor name.

When you select a new sensor the app will notify you that it needs to be configured. Press “start” at this screen to begin the process.
Sensor Registration

Claiming Ownership
The next screen will appear, asking for the legal owner of the sensor to select the AI Platform account you would like it to be associated with. If you are not the device owner, select “Not now” and proceed; otherwise choose “Register”.

Please read and affirm the Claiming ownership Statement:

“The parties to this service are the Site Owner and you. If you are not acting on behalf of yourself as an individual, then “you” “your” and “yourself” means your company or organization of person that you are representing. All references to “we” “us”, “our” “this website” “this Service” or “this site” shall be construed to mean the i-alert.ai website business and the Site Owner.”

“By clicking “I Agree”, you are hereby stating that you are the owner of this sensor and have legally purchased the device or represent the company that has purchased the sensor.”

In the event we find a user falsely claiming ownership, we may directly step in and take what we determine to be appropriate action (including, but not limited to, disabling that user’s account.”

[NOT NOW] [I AGREE]

Installation: Sensor Name
The registration process requires the sensor be named. Typically the name is the name of the piece of equipment that the sensor is attached to. This is typically a functional equipment name, such as “Boiler Feed Pump”. The name cannot exceed 12 characters in length. The default name is the unique radio ID of the sensor. If you skip this step by choosing “not now”, the name will be defaulted to current name; new sensors by default the radio ID. The sensor name can be changed at a later time.

Figure 29: Registering the sensor
Figure 30: Name the sensor
**Installation: Position**

Once the sensor has been named, it is necessary to describe where on the equipment the sensor is located.

The locations for each i-ALERT2 on a typical motor driven pump system are as shown in the diagram below. Note from the image of the vertical pump, that only (3) i-ALERT2 Sensors are used. The sensors cannot be submerged.

The locations are selected from the dropdown box on the following screen.

![Diagram](image1)

**Installation: Orientation**

Depending on how the sensor is oriented, the user can elect to choose different axes names to describe the orientation by choosing the drop down arrow next to the default axis name.

The default orientation is shown in the left panel below.

![Diagram](image2)
Sensor Registration

Examples of various mounting locations are shown below:

Figure 34: Standard orientation on a vertical pump

Figure 35: In the image above Vertical is also Radial.

Figure 36: In the image above, Horizontal is also Radial.

Figure 37: In the image above, Horizontal is also Radial.
Installation Details: Alarms & Warnings

The next step is to set the sensor alarm levels. As discussed earlier in this guide, the user has several choices:

<table>
<thead>
<tr>
<th>Alarm Preference</th>
<th>Action</th>
</tr>
</thead>
<tbody>
<tr>
<td>Manually Set Alarms</td>
<td>Set the alarm levels right now with the app</td>
</tr>
<tr>
<td>Run New Baseline</td>
<td>If “Run new baseline” is selected, the sensor automatically sets alarms based on average over 25 hours of machine run time.</td>
</tr>
<tr>
<td>Use Existing Alarms</td>
<td>No changes</td>
</tr>
</tbody>
</table>

If “Manually Set Alarms” is chosen, the user is taken to the screen where the alarms for the sensor can be configured:

It is important to remember to choose “Send” after making changes. This will transmit and save the change to the sensor. The progress bar in the next screen shown will show when the settings have been successfully sent to the sensor.
Sensor Registration

Asset Details
There are three ways to assign the new device to an asset:

| #  | Selection                    | Action                                             | Page#   |
|----|------------------------------|                                                   |---------|
| 1  | Create new asset            | Create new asset for this sensor                  | Pgs 27,28 |
| 2  | Select asset in range       | Choose an existing asset to tie to sensor          | Pg 30   |
| 3  | Search account for asset    | Associate sensor to existing asset within the account | Pg 31   |

The selection can be chosen from the menu of step five:

![Figure 42: Assigning a sensor to an asset](image-url)
Sensor Registration

Asset Details: Create a New Asset (Goulds)

Next, make the asset to sensor association:

The asset name will be pulled in from naming the sensor earlier.

Select the equipment manufacturer from the dropdown.

Ai Platform Users: This photo will be a reference for when you are viewing your account.

You may be asked for access to the camera. Add a photo from the gallery or use the camera.

Next, add some details, and if a Gould’s Pump, automatically pull in technical details tied to the specific pump serial number entered in the second panel below:

Select the equipment manufacturer from the dropdown.

A valid Gould’s Serial Number will automatically load the equipment Details. It may take a minute to load.

When the record is found, the equipment data will populate automatically.
Sensor Registration

Asset Details: Create a New Asset (Non-Goulds)
Non-Goulds equipment can be added similarly, although the data will not automatically populate when the SN is entered:

- **Select Equipment Type**
- Add the asset name and number shown in the panel above.
- **Select the manufacturer** from the dropdown list.
- Add technical details (RPM, HP, Drive type).

Create Asset: Select Hierarchy
Enter the Plant, Area and Zone of where the asset will reside.

- **To keep organized, where does the asset reside?**
- Select the Plant/Area/Zone.

The example above is for an existing (selectable) Plant/Area/Zone.
Sensor Registration

Create Asset Part 3: New Hierarchy
For a new Plant, Area or Zone is desired:

- Select “Plant” > “Create new Plant” (Will require physical address)
- Select “Area” > “Create new Area”
- Select “Zone” > “Create new Zone”

To create a Plant/Area/Zone, it is necessary to have sufficient rights on the AI Platform. Please contact your site administrator if additional rights are required.

Figure 55: Select the pin next to the “new plant” to open the mapping tool and add the address as shown below:

Figure 56: Enter the address in the open map view; this will associate the Plant to a physical location

Figure 57: Choose the newly created Plant

Figure 58: Create Area and Zone from their respective drop down boxes
Sensor Registration

Select an Asset In Range
By choosing an asset in range, the sensor can be assigned to a previously configured asset.

Asset Details: Search for Existing Asset
By choosing “Search”, you can locate the correct asset to assign the sensor to, located in a particular Plant/Area/Zone:
Sensor Registration

Searching by name is done from the search field, as shown below.

![Figure 63: Searching by name](image)

![Figure 64: Assignment complete](image)

Searching by location is shown below.

![Figure 65: Searching for an asset by plant](image)

![Figure 66: Searching for an asset by area](image)

![Figure 67: Searching for an asset by zone](image)

![Figure 68: Assignment complete](image)
Connecting to i-ALERT2 Devices

Upon gaining access to the app you will be brought to the “Scan for Devices” page, see Figure 26 below. This page will display any i-ALERT2 devices within range of your mobile device. Devices that are in range will have a green icon to the left of them. Click on the devices name to connect to it. (You can reach the scan for devices option at any time by tapping icon in the upper left hand corner to bring up the main menu options.

Devices that are no longer in range will have a grey icon next to their names. See Figure 70.

After clicking on the device’s name, the screen shown in figure 71 will come up as the phone and i-ALERT2 device begin to communicate. Once all 4 steps are completed and green checkmarks are shown you will be taken to the device dashboard showing the latest data.
Dashboard
The Dashboard page (Figure 72) shows the latest overall vibration amplitudes and temperature measurements as well as the total Runtime hours and Battery Status. To refresh the dashboard and request the latest reading, tap the circular arrow icon on the top right hand portion of the screen.

Trending
Tap on any of the individual measurement icons on the Dashboard page to bring up the Trend page. Alternatively, you can tap the icon in the top left corner that looks like 3 horizontal lines and select “Trending” from the drop list. (Figure 73)

The Trend page shows the historical values of each individual measurement. You can overlay or remove measurement trends by clicking the radio buttons on the bottom of the screen. See Figure 74.
To change the trend chart to show a longer time frame, tap the “Weekly” button above the chart. This will change the chart to display the last 4 weeks of trend data. To view the numerical values instead of the graphical trend, tap the icon that looks like an arrow pointing up next to the device’s name. See figure 75. To return to the graphical trend, click the “DONE” button at the top left.

If you would like to export the numerical data, click on the up arrow icon at the bottom left of the page. (Note: the upload icon may not always be at the bottom left, in some cases it is at the upper right. Regardless of location, the function remains the same.) See figure 76. You will have a choice to print it directly to a local printer, or attach it to an email in the CSV file format. CSV files are universal and can be imported to plant historians or opened with a spreadsheet processing program.

The trend data may be difficult to see in the default window. Fortunately, you can zoom in and out as well as pan right or left using standard mobile touchscreen commands. To pan, simply swipe right or left to move the chart. To Zoom in, touch the trend chart with 2 fingers and spread them apart. You can use this gesture to change both the X and Y scales on the chart. You can also Zoom in on a specific area of the graph by double tapping. To Zoom out, touch the screen with pinch your fingers together. To reset the zoom to the default setting, you will have to leave this screen by either going into the Kurtosis trend or switching to “Weekly” and back.
Weekly View
The weekly view option in the trend will look slightly different than the Hourly view. You will notice there is still the Trend line showing the Average value but there is also a colored region accompanying the trend. The colored region shows the maximim and minimum values measured during that time period. (Note that non run hours are dropped from the average measurement calculation)

Kurtosis
Kurtosis is a measure of how “peaky” a data set is. (i.e. The many vibration data points recorded by the i-ALERT2 monitor for a given sensor axis would constitute a data set) Higher values of kurtosis generally indicate increased crest factor of the vibration signal. The crest factor is the ratio of the peak to standard deviation. Kurtosis is used for fault detection in machinery, although it does not indicate the specific cause. Higher values indicate progressive states of fault progression.

ITT suggests utilizing Kurtosis to gauge machine condition in the same way the overall vibration amplitudes are used. As the value trends up, it means that the machinery is spending more time vibrating at higher peak amplitudes, even though the RMS (overall) value remains unchanged. This allows for earlier detection of faults.

To access the Kurtosis Trend, tap the small grey dot just below the trend graph. See figure 79. The Kurtosis value of the temperature trend is likely to be very low and will skew the graph. Remove the temperature trend and zoom in to better view the Kurtosis Trend values of each vibration axis sensor. To return to the Overall Vibration Trend, tap the small grey button under the graph.
Advanced Tools

The i-ALERT2 device offers some advanced tools that can help in troubleshooting equipment. To access these tools, tap the icon in the upper left that looks like 3 horizontal lines again and then tap “Advanced Tools”. See figure 80.

The Advanced Tools page will immediately open up to a new page showing that latest spectral or Fast Fourier Transform (FFT) and time waveform (TWF) data captured on the Radial sensor axis. See figure 81.

FFT and TWF Data

The FFT graph and TWF can be zoomed in or out using the same touchscreen commands as described in the “Trending” section. To display the latest dataset from each different sensor axis, simply tap the “Axial” or “Horizontal” buttons at the top of the spectrum. See figure 82. To request an updated FFT/TWF, tap the refresh (circular arrow) at the top right of the page. This will bring up a new menu with several options to choose from.

Stored and Alarm Generated FFT Data

You can access stored datasets including those stored when an alarm is triggered. This is a powerful feature that can assist in resolving difficult or intermittent problems that would typically be missed with traditional walk around periodic vibration monitoring, to access historical FFT and TWF data sets, simply tap the circular arrow icon at the top right of the page while viewing any sensor’s FFT data in the Advanced Tools menu. A message will appear asking you what particular datasets you would like to view or if you would like to request a new FFT. See figure 83.
Equipment Information

One of the most useful features of the i-ALERT2 mobile app is the ability to instantly access equipment details. The “Equipment Information” page also includes functionality that allows a user to adjust alarm and warning limits as well as send commands to the i-ALERT2 monitor to reset the device. To access the Equipment information page, tap the icon in the upper left that looks like three horizontal lines and then choose “Equipment Info.” See figure 84.

![Figure 84: Equipment information](image)

Temperature Offset

This setting allows a temperature offset to be applied to the sensor readings to compensate for sensor ambient cooling and heat transfer losses in the heat path from the equipment surface to the sensor. Alarm and warning settings include this offset.

Alarms / Warnings

To view and change the Alarm/Warning limits in the i-ALERT2 monitor, tap the “Alarms / Warnings” tag. See figure 24.

The “Alarms / Warnings” page will be displayed. (figure 42) From here a user can adjust the overall vibration amplitudes and temperatures that cause the device to go into alarm or warning modes. Tap the “+” or “–” icons at the right hand side to adjust values.

After updating the alarm or warning settings, they must then be sent down to the i-ALERT2 device in order to be programmed in. To do this, tap the “Send” button at the top right. (Figure 89).

![Figure 89: use the + and - buttons to adjust values. Tap “Send” to program the new device settings.](image)

Change Sensor Name

This setting changes the sensor name on the scan screen as well as reports.

![Figure 86:](image)

Runtime Settings

Choosing quiet mode enables the sensor to detect smooth running equipment such as motors under light loads. A sensitivity slider allows the user to increase or decrease the sensitivity further.

![Figure 87:](image)

Installation Details

User setting/definition of location and orientation of the sensor.

![Figure 90:](image)
The “Equipment Details” page allows the user to view and change fields that relate to the machine configuration as well as the internal components. You’ll also note that this menu allows you to change between the “Current” configuration and the “As Built” information, which allows a user to update the equipment information but keep the original data. See Figure 91.

The Equipment Details page contains editable information fields for a long list of machinery attributes including Serial Numbers (S/N), Materials, Impeller data, Bearing Data, Driver speed, Hydraulic ratings, etc. To update this information in the i-ALERT2 monitor, make sure you tap the “Save” tag at the top right hand corner. Upon successful communication of the new configuration data a message box will appear stating “Success. The equipment information was saved.”

Note: Once a valid ITT Goulds Pumps S/N is entered into the “Equipment Details” page, there is no need to manually enter any other data. The next time it connects to the internet the mobile app will communicate with the ITT servers and pull down this information, auto-populating it within the app.
Parts List / BOM
The “Parts List / BOM” is not user editable and only applies to ITT Goulds Pumps products. If a valid ITT Goulds Pumps S/N is entered into the Equipment Details page the user should be able to view all the parts on the bill of material. The user can also choose to send part information via email to their purchasing department or local ITT Goulds Pumps sales representative. To Send parts information via email (Email must be configured on the mobile device), simply tap each part that you need and then tap the upwards arrow icon in the upper right portion of the screen. This will open your mobile devices email application and insert the requested parts as text in the body of an email. See Figure 93.

Pump Curve
The “Pump Curve” page allows users to easily download, view and save/send a PDF version of the pumps performance curve. This feature is only available for valid ITT Goulds Pumps S/Ns. To view the curve, simply select “Pump Curve” under the Product Information Heading. Once the curve loads you can zoom in and out using standard touchscreen commands or you can save/send the file by tapping the upwards arrow in the upper right hand corner. See Figure 94.

Figure 93: Item 10 information selected for email export

Figure 94: Pump Curve can be saved or sent like standard image file
Commands

Occasionally the need may arise to refresh the i-ALERT2 devices stored data. For instance after a machine is repaired or if a device is moved to another piece of equipment. The “Commands” page contains commands that can be sent to update or refresh the i-ALERT2 monitor as necessary.

- **Put i-ALERT into sleep Mode**: device will go into a very low power consumption mode and does not acquire any data until it is awakened. (Note: A magnet is needed to reawaken the system.)
- **Start New Baseline**: Tells the i-ALERT2 monitor to perform the baseline procedure to establish new Alarm/Warning limits. The device will perform a series of measurements over approximately a day of running to calculate its new baseline.
- **Erase all stored data from i-ALERT**: Completely erases all stored measurement data. Can be used to “wipe” an i-ALERT if it is being transferred to another machine.

Report Generator

The Report Generator function allows the user to export several condition monitoring reports. Currently, reports can be created that show 30 day and 90 day trends of the vibration/temperature as well as the stored FFTs on that i-ALERT2 device. See figure 49.

Once a report has been generated it can be sent or saved using the upwards arrow icon in the upper right hand corner of the page.
Route-based vibration data collection is a labor-intensive activity whereby data is gathered at multitudes of machine collection points on regular intervals. Instead of creating reports one-by-one, the i-ALERT Route feature will help you collect data across many pieces of equipment and then generate a single report upon completion.

The Routes Icon is located in the Main Menu at the bottom. Selecting that icon will bring the user to the Main Route List, where you can create, edit and manage due dates for desired routes.

To create a Route, select the “Add new route” icon. See detailed instructions below.

To edit a route swipe left over the route name, and select Settings. From here you can change any setting including the start and due date. Note the other options whereby the report icon will generate a report from the most recent data collected on that route. To delete a route swipe left over the route name and select “Delete”. Deleting a route will permanently remove the route from the list. Reports will no longer be available for the route.

To begin any route, just select it from the route list.

To establish a new route, select “Add new Route” from main route screen. This will direct you to the route settings page where you can name the route, select the start date, set the desired interval and route type. The reminder slider will auto-populate the calendar with future route due dates for this route. At the bottom of the settings page you will find a field where you can add email addresses that will automatically receive the report once completed.

The Route feature of the App allows three distinct types of routes to be executed as follows:

Quick: Only captures overall measurements
Agile: The app will selectively download data with a focus on units in alarm Trends are downloaded for units in Alarm/Warning, or units with > 60 days since last trend download
FFTs are downloaded for units in Alarm

Traditional: Trend and FFTs are downloaded every time the route is run.

After the route settings are completed select “Next” in the upper right. This brings you to the device list, where you can add or remove equipment from the route. A gray checkmark indicates the equipment has been added to your route; a clear icon shows equipment that can be added.
Routes

After all the equipment has been selected, select “Done”. This will finalize the route and add it to the main route list.

On the active route screen, shown below, you will see:

1. Route timer (Note, to see previous time press and hold on text “Previous”);
2. Ratio of checked devices to the total number;
3. A breakdown of the status for the “Checked” devices;
4. Listing of the “Devices on Route” that are not yet checked (meaning, there still remains an action before it moves to checked status);
5. Followed by a listing of the “Checked Devices” (meaning there are no remaining download actions or no actions required for that device.)

The icons to the left of each device display the current status. Green indicates “no alarms or warnings”, whereas red indicates “in alarm state”. Below the device tag name you will find a description of the alarm state. Above the tag name you will find an assignable location for that device. When the icons are empty, the devices are not yet in range or unavailable.

On the right side of each device there is a description of download actions required; these actions will vary based on the route type selected and the current status of the device. When a download action is required, tap each device icon one at a time and wait for the download actions to complete as indicated by the download status bar.

If a device is to be skipped, swipe left and select “Skip”. The device will then move down to the checked device list and display a black icon.

It is possible to resort the device list by tapping the triangle on the right of the title bar. To hide checked device, toggle “Hide” and “Unhide” on the title bar.

After all the devices are checked, a report will automatically generate and email to the addresses specified in settings.

The first page of the report is shown below. Here you will find an overall summary of the health of each machine, as well as tabular data showing overall RMS vibration for each axis and current temperature. The equipment type can be edited from the Equipment Details. In the tabular data columns any values in red font indicate an alarm condition.
At the top of each page a summary of equipment details is found followed by either trends or FFT’s for that device. The timestamp for each FFT is found in the upper right corner of each graph.
Help/FAQ / Service Locator

Help/FAQ
The Help/FAQ section provides useful tools in the event you encounter a problem or need additional assistance with the i-ALERT2 or mobile application. Within the Help/FAQ menu you can access the FAQ or Troubleshooting documentation for the product. (Internet connection is required). You also access ITT’s website, contact us via email, or view the software policy information.

Service Locator
ITT makes it easy to get in touch with local resources that can assist with equipment repairs, spare parts, and field service. Upon tapping the “Service Locator” tag in the main menu, you will be prompted to allow access to you location in order for the application to locate the nearest service center or sales office. Tap the pin with the wrench icon to bring up the service center contact information.
User Settings

The “User Settings” menu allows you to change your account details including your name and password. It also allows you to adjust the unit system and specify FFT options.

To edit account details, select it, and edit user information as shown below. Note that “Last Name” is a required field.

To transfer assets between accounts, select “Transfer Assets” as shown below. User can sort by Plant / Area / Zone, and move an asset providing they have rights to the new location.

Choose “Select Account” to change between accounts. Note: user must have access to account they wish to change to.
User Settings

To change between English and Metric system units, use the function buttons shown in Figure 60.

The FFT can be adjusted to either minimize data collection time or maximize accuracy. For the shortest data collection time, choose Short (20sec). To maximize amplitude accuracy for diagnostics and troubleshooting, change this to Long (60sec). Note, resolution does not change; it is fixed at 1 Hz and is not configurable.

The FFT display can also be adjusted to display in Hz, CPM (Cycles per Minute) or Orders (multiples of shaft speed).

FFT Chart smart zoom: This feature minimizes white space on the FFT chart. ITT Recommends leaving it enabled.

Technical References


Sensor Versions

Version 1 (July 1, 2015)
• 30 Days storage
• 10 Hz to 1000 Hz
• Trend: every hour
• Alarm Check: every 5 min

Version 2 (August 17, 2016)
• 170 days storage
• 10 Hz to 1000 Hz
• Trend: every hour
• Alarm Check: every 5 min
  + Last alarm
  + Faster download speeds
  + New battery testing

Version 3 (July 1, 2018)
• 170 days (hourly) storage
• 5 Hz to 1100 Hz
• Trend: 1 to 60 min (Adjustable)
• Alarm Check: 1 to 5 min (Adjustable)
  + Adjustable trend from 1 to 60 minutes
  + Expanded frequency range (>300 rpm)
  + Increased battery life +15%
  - Lessen magnetic sensor
The i-ALERT2 Version 3 represents the next iteration of continued development of the i-ALERT2 product with enhanced features and improved performance. Version 3 improvements include:

- Ability to configure Trend acquisition rate from 2 to 60 minutes
- Ability to configure Alarm Check rate from 1 to 5 minutes
- Extended frequency range (5 – 1,100 Hz), allowing measurements down to 300 RPM
- 30% Improvement in battery life

These improvements function with the existing App (both iOS and Android), and are seamlessly integrated into the AI Platform as well. A Version 3 unit can be easily identified by a slightly taller shell and orange colored band around the base. All units manufactured after 14-July-2018 (sticker on back of sensor) are V3 devices.

Configuration of the Alarm Check Rate and (Trend) Acquisition Rate is set within the App. Navigate to the “Equipment Information”, where “Alarm Check Rate” can be selected.

If “Alarm Check Rate” is pressed, a screen with a slider bar appears that allow settings in the range of 1-5 minutes. The text displayed shows the expected life calculation based on the selected settings. The projections are based on life for a new unit; it does not show remaining life.