


IMPORTANT SAVE THIS

WI-FI SSID	i-ALERT Gateway M100XXXX
Password	

i-ALERT Gateway Quick Start Guide

The following guide provides the basic instructions to install your i-ALERT Gateway. Please read the full i-ALERT Gateway Installation and Operation Manual at <https://www.i-alert.com/support/instruction-operation-and-maintenance-manual/> prior to installing your i-ALERT Gateway.

 **WARNING** WARNING indicates a hazardous situation which, if not avoided, could result in death or serious injury.

Select Location




- Select a location central to the nearest cluster of i-ALERT enabled machines. The typical range from the i-ALERT Gateway to the i-ALERT sensors is 100 to 250ft (30-80M).
- To verify what i-ALERTs are in range. Open the i-ALERT Mobile App and go to the Scan for Devices Screen to verify what i-ALERT sensors are in Bluetooth range.
- Use a mobile device with a cellular connection to check signal strength. The location should have at least 1 bar (2 preferable) of reception.

Installation




- Install the gateway on a wall or pole (pole mount kit sold separately) that elevates the i-ALERT Gateway a minimum of 6 ft (2m) off the ground and no more than 50ft (15m) above any i-ALERT enabled machines.
- Verify the i-ALERT gateway environmental and hazardous location ratings meet the minimum requirements for the area selected.

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Power Up



- The i-ALERT Gateway comes in two versions. A 120-220VAC and a 9-60VDC version.
- Check the label on the bottom of the gateway to determine which voltage to apply.
- Install power cabling and fasten the cover on the i-ALERT gateway before applying power.

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Auto-Configure



- Apply power.
- The i-ALERT Gateway will automatically configure to the cellular network and detect any i-ALERT sensors in range.
- Depending on the number of i-ALERT sensors this process will take 10-60 minutes.

Verify



- In order to view the i-ALERT sensors online go to www.i-alert.ai and sign in with your i-ALERT account.
- You must have an i-ALERT Ai Platform PRO account to view your sensors.
- Only i-ALERT sensors that are registered to your account can be viewed online.
- Once you log into the i-ALERT Ai Platform you will see a wireless icon  next to an i-ALERT sensor that is receiving data via the i-ALERT Gateway.

Troubleshooting

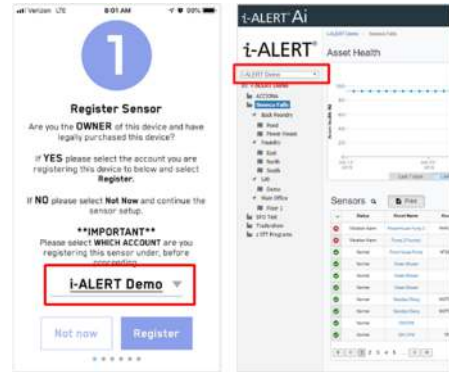
I don't have an i-ALERT Ai Platform PRO Account

To view your i-ALERT enabled sensors online via the i-ALERT Gateway you must have a PRO account. If you do not have a PRO account contact us at sales@i-alert.ai or log into your i-ALERT account at www.i-alert.ai and follow the instructions to upgrade your account to Ai PRO.

I have logged into my i-ALERT Ai PRO account and I don't see my i-ALERT sensors.

The i-ALERT Ai Platform will only show you i-ALERTs that are registered to your account.

- Make sure to complete the i-ALERT registration process during configuration of the i-ALERT sensor.
- When logged into the i-ALERT Ai Platform make sure you are looking at the correct account.
- If you are not sure who the sensors is registered to and need assistance contact us at support@i-alert.ai with a picture of i-ALERT sensor serial number located on the bottom of the i-ALERT sensor.



How do I know the i-ALERT Gateway is communicating properly?

- With a personal computer or mobile device make sure you are in wireless range of the gateway. Go to the Wi-Fi settings on your device and look for a network with the SSID i-ALERT Gateway MXXXXXXX.
- Connect to this Network and enter in the user password provided at the top of page. For misplaced passwords please contact support@i-alert.ai.
- Once connected to the WI-FI network open a browser and in the address bar type <https://192.168.100.1:8443/itt>. The user will be directed to the gateway login page.
- Sign in to the gateway login page with:

Username: **i-ALERT**
Password: **i-ALERT**



- Gateway Status Page:

Sensor	TAG Name	Version	Last Advertisement
C4F3:12:9F:09:05	D5090F12F3C4	Version 3.0	2 minutes ago
0C:B2:87:53:CB:11	11CB53B7B20C	Version 3.0	9 seconds ago
0C:B2:87:51:DC:63	63DC51B7B20C	Version 3.0	9 seconds ago
0C:B2:87:55:74:99	997453B7B20C	Version 3.1	9 seconds ago
0C:B2:87:51:DC:7E	7EDC51B7B20C	Version 3.0	9 seconds ago
0C:B2:87:51:09:04	040951B7B20C	Version 3.1	8 seconds ago

STATUS: ▲ indicates the gateway is connected to a cellular network.

SIGNAL STRENGTH: Range of -30 to -20 dbM is preferable.

SENSOR COUNT: Number of i-ALERTs connected to the gateway

AWS IOT STATUS: Show is the gateway is connected to the i-ALERT Ai Platform.

SENSOR LIST: List of i-ALERT sensors connected to the gateway via a Bluetooth connection.